TQMP Automated Workflow Chatbot:

**Workflow Chat for TQMP Inquiries**

**1. Greeting & Introduction**

* Bot: *"Welcome! To proceed with an inquiry, we require a business permit or valid ID. Let's get started! What do you need?"*
* Options:
  + I want to Register as a User
  + I want to get a quotation for the list of items that I want.

**2. Document Submission**

* 🟢Bot: *"Please upload a valid business permit or government-issued ID."*
* 📎 **File Upload Required**
* 🔘 Options:
  + ✅ *Upload File*
  + 🔙 *Go Back*

**3. Verification**

* 🟢 Bot: *"Thank you! We are verifying your document."*
* ⏳ (System checks the file format & validity / It was check by the Sales Rep)
* 🔘 If valid → Proceed to Step 4
* ❌ If invalid → *"Please upload a clear and valid document."* (Back to Step 2)

**4. Inquiry Type**

* 🟢 Bot: *"What is your inquiry about?"*
* 🔘 Options:
  + 📦 *Order Status*
  + 🛒 *Product Information*
  + 💰 *Pricing & Discounts*
  + 📜 *Other*

**5. Inquiry Details**

* 🟢 Bot: *"Please provide more details about your inquiry."*
* 📝 **Short text input or predefined options**
* 🔘 Options:
  + 📨 *Submit Inquiry*
  + 🔙 *Change Inquiry Type*

**6. Confirmation & Follow-up**

* 🟢 Bot: *"Thank you! Your inquiry has been submitted. Our team will get back to you soon."*
* 🔘 Options:
  + 🔄 *Submit Another Inquiry*
  + 🚪 *Exit*